Department of Human Resources

Division of Public Health Office of Emergency Medical Services/Trauma

Emergency Pre-Hospital Protocols



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GENERAL INFORMATION

OVERVIEW

Purpose

The purpose of this document is to provide 1) medical protocols regarding permissible and appropriate emergency medical services procedures which may be rendered by medics to a patient not in a hospital, and 2) communication protocols regarding which medical situations require direct voice communication between medics and a physician (or a nurse, or a paramedic, or a physician's assistant who is in direct communication with a physician) prior to those medics rendering specified emergency medical services procedures to a patient not in a hospital.

<u>Authority</u>

The authority for implementing these protocols is found in O.C.G.A. 31-11-60.1(b) and (c), 31-11-50(b), and the Rules of the Department of Human Resources Public Health Chapter 290-5-30. These protocols have been reviewed and approved by the Georgia Emergency Medical Services Medical Directors Advisory Council and J. Patrick O'Neal, M.D. for the Department of Human Resources, Division of Public Health, Office of Emergency Medical Services/Trauma.

It is the responsibility of each medic to be familiar with the laws, rules and regulations and procedures and adhere to them. Even an order by a physician does not justify procedures not in accordance with laws and rules and regulations.

Professional Judgment

Since each medical emergency must be dealt with on an individual basis and appropriate care determined accordingly, professional judgment is mandatory in determining treatment modalities within the parameters of these protocols.

Control of Patient Care at the Scene

Control of patient care at the scene of an emergency shall be the responsibility of the individual in attendance most appropriately trained and knowledgeable in providing pre-hospital emergency stabilization and transport. When an ambulance arrives at the scene of a medical emergency, and contact is made with medical control by a medic, a physician/patient relationship is established between the patient and the physician providing medical control. The physician is responsible for the management of the patient and the medic acts as an agent of medical control unless a patient's physician is present.

When a physician other than the patient's physician on the scene of a medical emergency properly identifies himself and demonstrates his willingness to assume responsibility for patient management and documents his intervention by signing the emergency pre-hospital care report, the medic should place the intervening physician in communication with medical control. If there is disagreement between the intervening physician and the medical control physician, or if the intervening physician refuses to speak with medical control, the medic should continue to take orders from the medical control physician.

Reference: DHR Public Health Rule 290-5-30-.05(8)(i) Control of patient care at the scene.

ABBREVIATIONS and DEFINITIONS

ABG	Arterial blood gases
AED	Automated External Defibrillator
AHA	American Heart Association
ALS	Advanced Life Support, includes Paramedic and Cardiac Technician licensed procedures
ARC	
SAMPLE	Symptoms, Allergies, Medications, Past medical history, Last meal or ingestion, Events leading up to
AVPU	
BLS	
BSA	Body Surface Area
cm	
COPD	Chronic Obstructive Pulmonary Disease
CRT	
Cyanosis	
D ₅ W	
D ₅₀ W	
BVM	
Dyspnea	
ECG	Electrocardiogram
ECG/EKG quick look	
ECG/EKG monitoring	
ED	
ET	Endotracheal
ETA	Estimated Time of Arrival
GCS	
GM	
НХ	History
IV	Intravenous
KG	Kiloaram
KVO	
L	Liter
LMA	Larvngeal Mask Airway
LOC	Level of consciousness
LPM	Liters per minute
 LR	Lactated Ringers
MC	Medical Control
mEa	Millieguivalent
ma	, Milliaram
ml	Milliliter
MOL	Mechanism of injury
NPO	Nothing by mouth
NRBM	Non-rebreathing mask
NOI	Nature of illness
NS	Normal saline
NTG	Nitroalvcerin
PF	Physical examination
PERRI	Pupils equal round and reactive to light
PPE	Personal Protective Fouriment
PPV	Positive pressure ventilation
PRN	vineseand to here a second
PSVT	Parovusmal Sunraventricular Tachucardia
PTLA	Pharvnoveal tracheal lumen ainway
PVC's	Premature Ventricular Contractions
Pulse Ox	Pulacións Pulacións

ABBREVIATIONS and DEFINITIONS

RTS	
Rapid Transport	
STAT	
Story Match	
Stridor	Harsh-high pitched inspiratory sound indicating possible (or probable) upper airway obstruction
Sublingual	
Subg	
ug	
STATStory MatchStridorSublingualSubqug.	Immediate

EMERGENCY DRUG KIT

DRUG DESCRIPTION	UNITS
ADENOSINE 3 mg/ml 2 ml vial ALBUTEROL (PROVENTIL) NEB SALINE 3 ml	(5) (3)
ATROPINE 1 mg/ 10 ml syringe CALCIUM CHLORIDE 1 GM/10 ml vial DEXAMETHASONE 4 mg/ml 5 ml vial DEXTROSE 50 % syringe (25 GM/50 ml) DIPHENHYDRAMINE 50 mg/1 ml syringe DIAZEPAM 10 mg/2 ml syringe DOPAMINE 400 mg/5 ml vial EPINEPHRINE 1 mg/1 ml ampule (1:1000) EPINEPHRINE 1 mg/10 ml syringe (1:10,000) FUROSEMIDE 40 mg/4 ml syringe GLUCAGON 1 mg/1 ml syringe LIDOCAINE 100 mg/5 ml syringe LIDOCAINE 2 GM 500 ml premixed bag	 (6) (2) (1) (2) (1) (2) (1) (2) (6) (2) (1) (3) (1)
LORAZEPAM MAGNESIUM SULFATE 5 GM/10 ml vial	(1)
MORPHINE 10 mg/ml vial NALOXONE 2 mg/2 ml ampule NITROGLYCERINE 0.4 mg. Tablet 100 count bottle PROCAINAMIDE 1 GM/10 ml vial PROMETHAZINE 25 mg/1 ml ampule SODIUM BICARBONATE 50 mEq/50 ml syringe STERILE WATER for INJECTION 50 ml vial THIAMINE 100 mg/1 ml vial *TORADOL (Ketorolac) 60 mg/2 ml TUBEX syringe VERAPAMIL	(1) (2) (1) (1) (2) (2) (1) (1) (1)
BRASELOW TAPE	(1)

* Caution in aspirin allergic patient

Note: This is a sample drug list. Yours will be modified according to your needs and your medical director's approval. This message will not appear on the final version of your protocol.

LIGHTS & SIREN

No emergency response is so urgent that we cannot respond in a safe manner so as to protect the lives of the public and ourselves. To do otherwise could compound an already urgent situation and result in additional emergency patients. The safety of individuals proceeding to the scene as well as the public through which they are traveling is of high priority.

The driver of any authorized emergency vehicle shall not be relieved from the duty to drive with due regard for the safety of all persons, nor shall it protect the driver from the consequences of his reckless disregard for the safety of others.

THE LAW

UNIFORM RULES OF THE ROAD

40-6-6. Authorized emergency vehicles.

(a) The driver of an authorized emergency vehicle, when responding to an emergency call, or when in the pursuit of an actual or suspected violator of the law, or when responding to but not upon returning from a fire alarm, may exercise the privileges set forth in this Code section.

(b) The driver of an authorized emergency vehicle may:

 Park or stand, irrespective of the provisions of this chapter;
 Proceed past a red or stop signal or stop sign, but only after slowing down as may be necessary for safe operation;
 Exceed the maximum speed limits so long as he does not endanger life or property;
 Disregard regulations governing direction of movement or turning

in specified directions.

(c) The exceptions granted by this Code section to an authorized emergency vehicle shall apply only when such vehicle is making use of an audible signal and use of a flashing or revolving red light visible under normal atmospheric conditions from a distance of 500 feet to the front of such vehicle, except that a vehicle belonging to a federal, state, or local law enforcement agency and operated as such shall be making use of a flashing or revolving blue light with the same visibility to the front of the vehicle.

(d) The foregoing provisions shall not relieve the driver of an authorized emergency vehicle from the duty to drive with due regard for the safety of all persons.

LIGHTS & SIREN

DEFINITIONS

"Hot" Response - This type of response includes use of the ambulances warning lights and siren.

"Cold" Response - This type of response, while it may be deemed to be an emergency response, does not dictate the use of lights and siren by the ambulance service personnel. During a "cold" response the ambulance will be operated in compliance with the "Rules of the Road" and all traffic laws will be obeyed.

<u>Emergency or Emergent</u> - any circumstance calling for immediate action in which medical attention is indicated. 290-5-30-.02 (bb) Rules and Regulations for Ambulance Services.

Note: An emergency may require a "hot" or "cold" response.

<u>Non-Emergency</u> - means any circumstances in which a delayed action is appropriate and in which transport to a medical facility is indicated.

Note: Always requires a "cold" response.

GUIDING PRINCIPLES

The driver of the ambulance should be advised by the attending medic, as outlined by ambulance protocol, whether it is necessary to respond under "hot" conditions. If a question arises concerning the transport of any patient, medical control **shall** be contacted.

The driver should be advised by the attending medic if the patient's condition changes while in transport, and the method of operating as an authorized emergency vehicle can be altered as appropriate.

When operating a vehicle as "an authorized emergency vehicle", both the warning lights and audible signal must be in use. Operating a vehicle with only one of these warning devices in use does not satisfy the requirements of OCGA 40-6-6.

There are certain medical conditions that may require the rapid transport of the patient, but without the use of an audible warning device due to the patient's condition (i.e. acute MI, pre-eclampsia, etc.). In circumstances where lights only are used for transport, the driver should be advised that the vehicle **can not** proceed as "an authorized emergency vehicle" under the conditions set forth in OCGA 40-6-6. The operator of the ambulance using lights only without the use of an audible warning device must proceed in complete compliance with the "Rules of the Road".

Despite the existence of an emergency situation, there are times when it may be more appropriate to approach a scene or transport the patient to a medical facility silently or "cold". Similarly, there may be environmental conditions (i.e. traffic, weather, etc.) in which operating as an emergency vehicle or "hot" introduces unreasonable risk and/or disruption and provides minimal opportunity to arrive at the scene early. In any case, remember ambulance charges and third party payment rates do not correspond directly with the use of warning lights and siren.

When transporting a patient, either "hot" or "cold", the driver of the ambulance should be especially aware of the physical danger inherent and the operation of an emergency vehicle, and drive in a manner to minimize turbulence to passengers resulting from quick and/or sudden stops, acceleration, and turning movements.

Realizing all contingency cannot be considered and a hard and fast rule established, the practice of returning to a station or quarters "hot" for any reason other than an emergency is discouraged. Proper use of backup personnel and vehicles and the use of common sense should all but eliminate returning to station "hot".





{1} Proceed as an authorized emergency vehicle

Proceed in compliance with Rules of the Road
 (Additional information en route to the patient will require re-assessment of run status)

POST PATIENT ASSESSMENT





Patient's reports should be <u>brief</u>, <u>concise</u>, <u>and to the point</u>. They should only contain information that is pertient to the chief complaint. Although signals and codes are used with individual services familiar with them, they should <u>not</u> be used in communicating with the hospital receiving facility.

This model demonstrates the manner in which patient's reports should be communicated to the receiving facility.

PATIENT REFUSES TREATMENT

We recognize that patient refusals represent a difficult, almost impossible, medical – legal paradox. An appropriate policy must allow refusal of treatment by obviously lucid and rational individuals. However, we must be vigilant for those individuals who are incapacitated by means of substance abuse (i.e., drugs, and/or alcohol), medical condition (i.e., hypoglycemia), or trauma (i.e., head injury).

We recognize that, if a patient refuses and therefore is not given an appropriate screening evaluation/examination, it may be impossible to uncover incapacitation in seemingly "normal" appearing persons. This leaves open the possibility that a person needing treatment will refuse treatment.

The purpose of this policy is to provide a baseline for the EMS agency and its evaluators that recognizes the delicate balance between individual's rights and appropriate EMS response.

Adult patients who are in <u>full command</u> of their mental faculties have the right to refuse treatment even when the refusal is imprudent by accepted medical standards. This only applies to patients who are mentally competent and capable of deciding for themselves. This is <u>not</u> the case with the patient who is neurologically depressed, mentally unstable (either chronically or acutely), or is gravely disabled, which means that he/she is unable to provide for the basic needs of life.

In situations of a mentally competent adult refusal, the following steps should be taken:

- 1. Explain in comprehensible terms the need for treatment and the consequences to the patient of declining treatment, (i.e., you may die; you may never walk again, etc.). Explain to the patient what treatment is to be done per protocol (such as Oxygen, IV's, and backboard, etc.). Also, explain to the patient what treatment may be done at the hospital such as x-rays, ECG, blood test and physician evaluation.
- 2. Sometimes other steps can help in getting a patient's acceptance of treatment:
 - A. Removing a patient from the public or embarrassing scene.
 - B. Involving family members or friends as needed or requesting that the patient be allowed to respond to questions privately.
- 3. If the patient still declines care, meticulously document what you advised the patient (i.e., you may die, you may never walk again, etc.) and all indications of the patient's alertness, full orientation and capacity to repeat back the explanation given. Have the patient do this in front of another person, preferably in the presence of a police officer or ambulance crew personnel and document the results of that request and the name of the person who witnessed the event of the refusal.
- 4. If the patient should deteriorate or lapse into unconsciousness, the pre-hospital provider may render any treatment deemed appropriate.

Note: Whenever possible contact medical control for cases in which patient refuses treatment/transport.

DESTINATION OF PREHOSPITAL PATIENTS

The patient shall be transported by the ambulance service to the hospital of his/her choice providing that the hospital chosen is within <u>reasonable distance</u> of the patient's location and is capable of meeting the patient's immediate needs. The ambulance service medical director has established reasonable distances for rendition of prehospital emergency care for ______ EMS. (See below) In the event of exigent circumstances on-line medical control may override the established reasonable distances.

If the patient's choice of hospital is not within a reasonable distance, medical control will determine the closest hospital capable of meeting the patient's immediate needs.

If the patient's choice of hospital is within a reasonable distance but medical control (or the medic, if the medic is unable to communicate with medical control) determines that 1) the patient's condition is too critical to risk excessive time necessary to reach the hospital chosen and a nearer hospital is capable of meeting the patient's immediate needs, or 2) the hospital chosen is unable to meet the patient's immediate needs, or 3) the hospital chosen by the patient has notified the medic that it is unable to receive the patient, THEN medical control and/or the medic should make a reasonable effort to convince the patient that a hospital other than the one chosen is more capable of meeting the patient's immediate needs. If the patient continues to insist on being transported to the hospital he/she has chosen then the patient shall be transported to that hospital.

If the patient does not, cannot, or will not express a choice of hospitals, the ambulance service shall transport the patient to the nearest hospital believed capable of meeting the patient's immediate medical needs without regard to other factors, (e.g., patient's ability to pay, hospital charges, county or city limits, etc.).

Reference: DHR Public Health Rule 290-5-30-.05(8)(k) Destination of Prehospital Patients.

Reasonable Distances for rendition of prehospital emergency care for _____ EMS.

Reasonable distances have been determined based on the patient's medical or:

- (1) Trauma related emergency
- (2) Resources at the local and surrounding facilities
- (3) Geographic location of the various facilities
- (4) Ambulance service resources
- (5) Obligation to provide emergency services in the assigned ambulance zone
- (6) Availability of mutual aid

With due consideration of normal workloads and/or extraordinary circumstances at the time of the request for service (i.e. medics, ambulances, and resources of intended receiving facility).

__shall be within reasonable distance

for rendition of prehospital emergency care.



When in doubt, transport to a trauma center.

Glasgow Coma Scale		
Eye Opening	<u>Score</u>	
spontaneous	4	
to voice	3	
to pain	2	
none	1	
Best Verbal Response		
oriented	5	
confused	4	
inappropriate words	3	
incomprehensible	2	
none	1	
Best Motor Response		
obeys commands	6	
localizes pain	5	
withdraws to pain	4	
abnormal flexion	3	
abnormal extension	2	
none	1	

[<u>RTS]</u>		
Revised Trau	<u>ma Score</u>	
A Ventilatory rate	Score	
10-29/min	4	
>29/min	3	
6-9/min	2	
1-5/min	1	
0	0 0	
v	Ū	
B. Systolic blood pr	essure	
>89 mm Hg	4	
76-89 mm Hg	3	
50-75 mm Hg	2	
1-49 mm Hg	1	
No pulse	0	
C. Glasgow Coma Scale score		
13-15	4	
9-12	3	
6-8	2	
4-5	1	
<4	Ō	
	-	
Trauma score total = A + B + C		

	Pediatric Glasgow Coma Scale			
	<2 year 2-5 year > 5 years So			Score
	Spontaneous	Spontaneous	Spontaneous	4
Eye Opening	To speech	To verbal stimuli	To verbal stimuli	3
	To pain	To pain	To pain	2
	None	None	None	1
	Coos, babbles	Appropriate words or phrases	Oriented	5
Verbal	Irritable, cries	Inappropriate words	Confused	4
Verbai	Cries to pain	Cries to Pain	Inappropriate words	3
	Moans to pain	Moans to pain	Incomprehensible sounds	2
	None	None	None	1
	Normal spontaneous movement	Obeys commands	Follows commands	6
	Withdraws to touch	Localizes pain	Localizes pain	5
Motor	Withdraws from pain	Withdraws from pain	Withdraws from pain	4
	Abnormal flexion	Abnormal flexion	Abnormal flexion	3
	Abnormal extension	Abnormal extension	Abnormal extension	2
	None	None	None	1
Head Injury Classification: Severe: 8 or less Moderate: 9 to 12 Mild: 13 to 15 NOTE: GCS does not apply to the post-seizure (postictal) period				

APGAR Scoring			
Sign	0	1	2
<u>Heart rate</u> <u>Respirations</u>	Absent Absent	<100 Slow (<40) or irregular	>100 >40
<u>Muscle tone</u> <u>Reflex irritability</u> <u>Color</u>	Limp None Diffusely pale/blue	Slow flexion Grimace Centrally pink	Vigorous Cough/sneeze Completely pink

General Comments

1. Emergency medical services provide rapid evaluation and treatment of potentially life-threatening illnesses and injuries in the out of hospital environment. The first obligation is to the patient(s) in distress. The receipt of a 911 call establishes an implied contract to perform a patient assessment and give appropriate treatment.

2. Patient assessment should always occur promptly and without delay. NEVER withhold or put off patient assessment to take time to read a document. Vital moments in a patient's life may be spent in such an effort. In the absence of a valid DNR, requests by family members to withhold assessment and lifesaving treatment should be set aside initially except in the setting of a patient who is obviously dead.

3. EMS personnel are not trained in making legal opinions and should not attempt to decide if DNR orders or living wills are valid or not while on the scene of a patient in distress. Instead, verbal communication from (1) the patient, (2) the immediate family (authorized person), or (3) medical personnel specifically assigned to and familiar with the patient should be used to make decision.

4. CPR can be stopped in the field in the proper settings. (OCGA 31-39-4). Patients experiencing asystole in the field almost always die. Even if they respond initially, almost no studies show survival of any of these patients to hospital discharge.

- REMEMBER: Patients experiencing hypothermia may present in asystole. Patients must be warm (95°) before they are pronounced dead. The exception is in the obviously dead patient.
- REMEMBER: Patients NEVER resuscitate beyond the point they were when they arrested. The terminally ill cancer patient will still have terminal cancer when resuscitated.
- REMEMBER: Patients with chronic terminal illnesses that have been doing well will OFTEN have many more years of quality life when resuscitated.

 Patients that have died or for whom it is later determined did NOT want intubation (or the individuals who legally may substitute their judgment for them did NOT want intubation) can be extubated in the emergency department. Endotracheal extubation should not be performed in the field.
 Since each DNR situation must be dealt with on an individual basis and appropriate care and decision-making determined accordingly, professional

judgment is mandatory in determining treatment modalities within the parameters of this protocol. 7. Emergency medical providers must always remember the primary goal of this profession: Render aid and comfort to the suffering. The application of

this protocol in no way diminishes this responsibility. All patients whether they are dying, are near death, or have some other clinical problem deserve the provider's utmost compassion and concern.

Withholding of Resuscitation

1. It is proper that resuscitation should not be attempted on certain patients. Any victim meeting one or more of the criteria of "obvious death" should have resuscitative attempts withheld. You must be familiar with the signs of obvious death. A patient who is in rigor mortis, has dependent lividity (pooling of blood due to gravity), has decomposition, or has experienced decapitation or obviously fatal trauma should have resuscitation withheld. If there is EVER any doubt, attempt resuscitation.

2. "Down time", while not a nebulous concept, is fraught with too many variables to permit a specific period of time being used in this protocol to determine whether or not to withhold resuscitation. The medic must exercise professional judgment in determining if "down time", say, 15-minutes in a particular set of circumstances, would clearly indicate withholding resuscitation. If there is any doubt the medic will initiate a resuscitative attempt and proceed to URGENT HISTORY.

3. Living Will - In recognition of the dignity and privacy which patients have a right to expect, the Georgia General Assembly allows a competent adult person to make a written directive, known as a living will, instructing his physician and others to withhold or withdraw life-sustaining procedures in the event of a terminal condition, a persistent coma, or persistent vegetative state. SEE OCGA 31-32. Each medic should be familiar with this statute which includes a sample living will and goes into the execution and revocation of a living will, including the immunity of participants from liability.

• REMEMBER: If you elect to ignore a living will and resuscitate the patient, you are protected from liability.

REMEMBER: If you elect to follow a living will's instructions, you are protected from liability.

4. DNR Order - This is an order in writing by the attending physician using the term "do not resuscitate", "DNR", "order not to resuscitate", "no code", or substantially similar language in the patient's chart. This constitutes a legally sufficient order and authorizes a physician, health care professional, emergency medical technician, cardiac technician, or paramedic to withhold or withdraw cardiopulmonary resuscitation whether or not the patient is receiving treatment from or is a resident of a health care facility. SEE OCGA 31-39. Each medic should be familiar with this statute.

Urgent History

1. Obtain the urgent history only after the appropriate medical measures have been initiated. The resuscitation measures should not be interrupted while the urgent history is obtained.

2. Determine the most legitimate person present from whom the history should be taken, for example the spouse, next of kin, and so on. This is the "authorized person". Know what durable power of attorney for health care means.

3. Determine the following:

a. Is there a terminal illness involved?

- b. Is there an advance treatment directive such as a living will or DNR order?
- c. Did the patient express to an authorized person any desires regarding resuscitative measures, e.g.
- proxy directive through durable power of attorney for health care? If so, what?
- 4. REMEMBER: Just because a living will exists does NOT mean that the patient wants NO resuscitative effort. Even a terminal cancer patient would likely want to have an airway suctioned, oxygen given, and proper aid and comfort administered.

Endotracheal Intubation

 The field patient who is experiencing an arrest state should be evaluated where possible to determine if the patient may or may not have wanted to be intubated. This should not delay the medic's efforts to do so if, in the judgment of the medic, that intubation is the proper course to follow.
 The unresponsive field patient in asystole, PEA, or in ventricular fibrillation or unstable tachycardia refractory to initial care needs to be intubated. If the patient's family or authorized medical agent states that they and/or the patient did not wish to have endotracheal intubation even for a short period, this wish should be followed. When in doubt, intubate. The tube can always be removed in the emergency department.

Medical Control

Medical Control Generally speaking medical control should always be contacted prior to withholding or withdrawing resuscitative efforts.

PREHOSPITAL WITHHOLDING and WITHDRAWING RESUSCITATION

DEATH SCENE

The Cardiac Arrest Protocol is to be initiated on all patients except under the following situations:		
 The patient is displaying obvious and accepted signs of irreversible death such a rigor mortis, dependent lividity, decapitation, decomposition, or incineration. 		
 Blunt trauma victims who have no respirations, no pulse, show asystole confirmed in 2 leads on the cardiac monitor and have obvious signs of trauma. 		
 A Georgia Licensed Physician, Medical Examiner, Coroner or other person legally authorized in Georgia to pronounce death. 		
 The physician (patient's physician, medical director, or Emergency Room physician) states to at least two (2) EMS personnel, (Paramedics and/or EMTs), that resuscitation is not to be attempted on this patient and the physician agrees to accept responsibility for pronouncing the patient dead. 		
 The patient's family has a <u>"Do Not Resuscitate" Order</u> present on the scene that has been signed by a Licensed Physician. 		
The Paramedic's/EMTs responsibility is to the patient.		

- 1. Neither the family nor Law Enforcement Officers have the right to refuse resuscitation attempts for the patient.
- 2. The Paramedic/EMT is responsible for the medical judgment as to whether a patient is obviously dead or dismembered.
- 3. Document absence of vital signs and attach the EKG strip to the EMS record.

In possible crime cases, do not remove or cut clothing, remove penetrating objects, or cut through penetrating holes in clothing unless absolutely necessary for patient evaluation/care.

If the Paramedic/EMT has any doubt as to how to handle a situation, notify medical control and give an assessment of the situation.



HAZARDOUS MATERIAL EXPOSURE





HANDLING OF PATIENT'S PERSONAL PROPERTY

GENERAL STATEMENT

A medic's first responsibility is to treat the patient. Handling a patient's valuables or personal property is secondary to proper pre-hospital emergency care. However, special attention needs to be paid to how a patient's personal property is handled by the medic (when handling it cannot be avoided) to minimize potential problems for the medic and the EMS later on. In "load-and-go" situations, do not waste time handling patient's valuables.

In Georgia case law Bricks v. Metro Ambulance Service, Inc., et.al. 70517,177 Ga. App. 62 (1985) the court ruled that an ambulance service is a common carrier under Georgia law and therefore it owes duty to passengers not only to protect their lives and persons from insult and injury but to also protect their personal effects from loss. The common carrier (ambulance service) is liable for willful and wanton acts of its own servants in its employment, so proper handling of a patient's valuables is very important.

Proper procedure under this protocol is determined by location of the patient (at home, accident scene, etc.), whether family members or friends of the patient are present, whether law enforcement personnel are present and several other factors. Every situation cannot be described here, but the following is to serve as a guideline.

Patient's personal property could include but not be limited to: glasses, dentures, wallets, money, watches, jewelry, expensive clothing, medications, and keys.

PATIENT AT HOME OR A RESIDENCE

Advise and encourage the patient to leave all unnecessary personal items and valuables at home or with a family member or friend.

A patient's medication in most cases would need to go to the hospital either with the patient or be carried by a family member. If it is necessary for the medic to handle these medications they should be treated like any other patient valuables.

Do not remove a watch, jewelry, or wallet from a patient unless it is necessary to treat the patient, e.g., start an I.V.

If it is necessary to do so tell the patient you are removing the item. Then try to give it to the patient if conscious and alert or to a family member if present and document this on the ambulance trip report. If possible have another medic or law enforcement officer witness what you did with the patient's personal property.

If the patient insists on taking personal items with him, the patient must be alert enough to keep possession of the items.

If you are uncomfortable about the security of the premises you are leaving, notify law enforcement.

PATIENT AT ACCIDENT SCENE OR NOT AT HOME

If the patient is conscious encourage the patient to give personal property and valuables to a responsible person of his choice. If you have to remove any item from the patient (e.g., watch, jewelry, etc.) to treat the patient, return the items to the patient, and if possible, have someone witness this and document it on the trip report.

If law enforcement presents you with a patient's personal items, request that they (law enforcement) present the items to the patient (if conscious and alert) or to the patient's family, or present them to the hospital staff.

If personal items or valuables are handled by first responders or bystanders before they were presented to you, document this on the trip report.

If personal items or valuables are destroyed in order to gain access to the patient, this should be documented and the items kept.

If patient is disoriented or unconscious give the patient's personal items to a family member or law enforcement officer if possible. Document any incident involving valuables on the trip report and obtain signature from the person receiving valuables. If family or law enforcement are unavailable, transport valuables with patient.

TAKING CHARGE OF PATIENT'S PERSONAL ITEMS

When the medic finds himself in possession of a patient's personal items and valuables, he/she should carefully document what he/she did with the items. Place the items in a container provided for that purpose – zip lock bags for small items and plastic garbage bags for larger items. Make a list of the items placed in each bag and place the list on the bag or in the bag. Medications should be listed separately. Currency should be listed by amount. Have your partner or law enforcement officer verify (sign) the list of items included in the bag. When you arrive at the hospital, turn the bag(s) over to the appropriate hospital staff (depending on hospital protocol) and have them sign for the items. Retain a copy of this signed list to be attached to the EMS copy of the trip report.

HANDLING PATIENT'S PERSONAL PROPERTY



PATIENT ASSESSMENT





* Medical Director to determine this value

AIRWAY - BREATHING



CIRCULATION



CHEST PAIN – SUSPECTED MI

CARDIAC

NON-CARDIAC

- Pulse Ox
- Initial Assessment/Resuscitation
- Assure Airway, 0₂ 10 to 15 lpm by NRBM/assist PRN
- Cardiac monitor
- Detailed Assessment , History: SAMPLE, PE
 Vital signs (to include pulse rate, rhythm and quality) q 5
 minutes. Neck, chest, heart, abdomen, skin, extremities, back
- IV NS KVO
- Administer aspirin per protocol

CONTACT MEDICAL CONTROL/orders may include the following:

† NTG – (1/150 GM or spray) x q 5 min PRN x 3
Assessment for thrombolytic therapy
Anti-dysrhythmics (see appropriate dysrhythmia protocol)
Morphine 2 to 10 mg slow IV titrated to pain relief

Transport in position of comfort

SUSPECTED MI

- Pulse Ox
- Oxygen
- Cardiac Monitor
- IV NS KVO or INT
- Vital signs
- Administer aspirin per protocol
- Initiate STEMI protocol, if available

CONTACT MEDICAL CONTROL/orders may include the following:

- † NTG (1/150 GM or spray) x q 5 min PRN x 3
- •Pain relief with narcotics
- •Expeditious transport to emergency department
- •Prehospital screening for thrombolytic therapy*
- •12-lead ECG, analysis, transmission to emergency department *
- •Initiation of thrombolytic therapy*

*When available capability

† Be sure that the patient has not taken any/all erectile dysfunction drugs prior to administering Nitroglycerin or other vasodilatory agent and that all vital signs are adequate.

AUTOMATED EXTERNAL DEFIBRILLATOR





FREQUENT PVC'S OR MULTIFOCAL PVC'S

- Initial assessment
- Pulse Ox
- Assure airway/0₂ 10 to 15 lpm by NRBM/assist PRN. Check pulse rate, rhythm and quality. (Assessment – slow/normal/fast rate: irregular rhythm; changing quality)
- Check pulse (rate/rhythm/quality) and level of consciousness (A.V.P.U.) q5 minutes. ECG/EKG quick look and connect to monitor
- IV NS KVO

CONTACT MEDICAL CONTROL/orders may include the following:

- Lidocaine initial bolus 1-1.5 mg/kg IV. Repeat ½ initial bolus q5 to 10 minutes PRN until maximum dose of 3 mg/kg given
- Lidocaine drip of 2 4 mg/minute (Premixed drip or one 2 GM ampule in 500 ml D₅W equals 4 mg/ml) starts at 30 microdrops/minute, titrate to effect within the stated dose range

PAROXYSMAL SUPRAVENTRICULAR TACHYCARDIA (PSVT)



VENTRICULAR TACHYCARDIA



VENTRICULAR FIBRILLATION – WIDE QRS COMPLEX TACHYCARDIA WITHOUT PULSE (VENTRICULAR TACHYCARDIA)



- Administer medications of probable benefit in persistent or recurrent VF/VT
- Magnesium sulfate 1-2 GM IV
- Procainamide 30mg/min (max. 17 mg/kg)
- Consider Sodium Bicarbonate

Provide medications appropriate for blood pressure, heart rate, and rhythm



RESPIRATORY DISTRESS (NON-TRAUMA)




ACUTE HYPERTENSIVE CRISIS



^{*} Medical Director to determine Glucose level.

[†] Be sure that the patient hasn't taken any/all erectile dysfunction drugs prior to administering Nitroglycerin or any other vasodilatory agent and that all vital signs are adequate.

SEIZURES



*Medical Director to determine glucose level

DIABETIC MANAGEMENT

Hypoglycemia

- Initial Assessment/Resuscitation
 - o Pulse Ox
 - Assure airway; 0₂ 10 to 15 Ipm by NRBM, assist PRN
- Detailed assessment
- Fingerstick glucose
- Patient conscious sugar PO
- Patient unconscious: IV NS at KVO rate draw blood samples
- Cardiac Monitor

CONTACT MEDIAL CONTROL/orders may include the following:

- 100 mg. Thiamine IV for suspected malnourished patient or Hx of alcohol abuse
- D₅₀W 25-50 GM if blood sugar
 *
- Glucagon 1-2 mg IM if IV access cannot be achieved (and/or) patient is combative

Hyperglycemia

- Initial Assessment
 - o Pulse Ox
 - Assure airway; 0₂ 10 to 15 lpm by NRBM, assist PRN
- Detailed assessment
- Fingerstick glucose
- IV NS at 200 cc/hr
- Cardiac monitor

CONTACT MEDICAL CONTROL

*Medical Director to determine glucose level

ABDOMINAL DISTRESS (NON-TRAUMA)

- Initial Assessment
 - o Pulse Ox
 - Assure airway, 0₂ 10 to 15 lpm by NRBM/assist PRN
 - Manage shock appropriately
- Detailed Assessment
 - Consider cause: GI/GU, cardiac, aneurysm, GYN/pregnancy, insect bite/sting, poisoning/overdose, other
- Save/note significant emesis/other drainage
- IV NS
 - o Draw blood samples
- Cardiac monitor
- Keep patient NPO

CONTACT MEDICAL CONTROL

DEHYDRATION

- Initial Assessment
 - o Pulse Ox
 - Assist airway 0₂ 10 to 15 lpm NRBM/assist PRN
 - Manage shock appropriately
- Detailed assessment

CONTACT MEDICAL CONTROL

- IV NS at rate determined by Medical Control
 - Draw blood samples

OB GYN/LABOR



VAGINAL BLEEDING

- Initial Assessment/Resuscitation:
 - o Pulse Ox
 - o Assure airway; 02 10 to 15 lpm by NRBM/assist PRN
 - Manage shock appropriately
- Detailed Assessment
 - Consider cause: Pregnancy/spontaneous abortion, trauma, abnormal menstrual flow
 - Hx: S.A.M.P.L.E.
 - o PE: Skin, cardiac, abdomen, Gyn
 - IV NS 2 large bore IV's if shock is present
- Cardiac monitor

CONTACT MEDICAL CONTROL

PRE-ECLAMPSIA (TOXEMIA)

- Initial Assessment/Resuscitation:
 - o Pulse Ox
 - Assure airway; 0₂ 10 to 15 lpm by NRBM/assist PRN
- Protect patient from injury
- Detailed Assessment
 - History: S.A.M.P.L.E. (pre-eclampsia, seizure activity)
 - PE: Skin, pulmonary, cardiac, neurological
- Monitor vital signs q 5 minutes
- Keep patient calm and quiet; anticipate seizures
- Cardiac monitor
- IV NS

CONTACT MEDICAL CONTROL/orders may include the following:

- Magnesium Sulfate 2-4 GM of 10% solution IV slowly
- Valium 5 mg, IV slowly over 1-2 minutes
- Ativan 0.5-2 mg IV for seizures

Expedient transport (as gently as possible; no flashing lights, no siren – may precipitate seizures

CHEST TRAUMA

Unstable trauma patients: follow unstable trauma guidelines first, then refer to specific treatment protocols



TRAUMATIC SHOCK

On scene time should not exceed 10 minutes, unless necessary for extrication
Appropriate airway management with Pulse Ox and 0₂ therapy with C-spine immobilization
Control blood loss and immobilize to long backboard. (If on scene time limit will not be exceeded, apply appropriate splints)
Advise receiving backboard of patient status and treatment. CCS. PTS immediately.

- Advise receiving hospital of patient status and treatment, GCS, RTS immediately, according to Communication Protocol; Request additional orders if necessary
- While en route, establish 2 large bore IV's. For patients in shock administer NS or LR rapidly. Transportation will not be delayed to allow for IV's, but if scene time is delayed for some other reason such as entrapment, IV's should be started on scene
- Blood may be drawn (if time permits)

CONTACT MEDICAL CONTROL/additional orders may be requested or ordered

Special Note:

- CRT is usually a reliable, general indicator of shock (may be affected by body and weather temperature)
 - Pulse location is usually a good indicator of blood pressure
 - Present radials 90 systolic
 - Present carotids 60 systolic
 - Cold IV fluids should be warmed if possible
- Isolated head trauma patients do not require large volumes of IV fluid.
- Head injury patients intubated in the field have a high mortality rate. Intubate only if absolutely necessary.

On all trauma patients, report GCS/RTS (p-1-8a) to receiving hospital

TRAUMA

Unstable Trauma Patients: Follow Unstable Trauma Guidelines first, then refer to specific treatment protocols





- GCS/RTS
- Check glucose level .



*Quick Check Assessment - ABC's, location of injury or injuries

On all trauma patients, report GCS/RTS (p1-8a) to receiving hospital

BURNS



See Analgesic Protocol for pain management

POISON - STINGS

ANAPHYLAXIS

- Initial Assessment/Resuscitation:
 - Pulse Ox
 - Assure airway/0₂ 10 to 15 lpm by NRBM/assist PRN
 - Watch for anaphylaxis/shock and treat per protocol if indicated
- Detailed Assessment
 - Identify cause: insect, etc. (bring) length of time since sting
- Keep patient at rest, NPO
- Vital signs q 5 minutes
- Cardiac monitor
- IV NS KVO large bore IV's
- Benadryl 25 50 mg IM

CONTACT MEDICAL CONTROL

- Epinephrine 0.3 0.5 ml. of 1:1000 subq if systemic allergic reaction without shock
- Transport STAT, start IV NS large bore en route
- Monitor ECG. Monitor and follow Airway Protocol PRN

CONTACT MEDICAL CONTROL as soon as anaphylaxis is identified. STAT orders may include the following:

- 1 ml of 1:10,000 solution Epinephrine, IV titrate to effect (relief of airway compromise, reduction of bronchospasms, adequate circulation) monitoring B/P
- Benadryl 25-50 mg slow IV push or deep IM

POISONING

- Initial Assessment/Resuscitation
 - Pulse Ox
 - Assure airway; 0₂ 10 to 15 lpm by NRBM/assist PRN
 - o ECG quick look and connect to monitor
- Detailed Assessment
- Eye and skin decontamination: Copious H₂0 flush (if appropriate)

CONTACT MEDICAL CONTROL/orders may include the following:

- Bring container of poison to ED
- IV as ordered

ORGANOPHOSPHATE/CARBAMATE POISONING



SNAKEBITES

- Assure scene safety/location of snake
- Obtain information: Confirm bite marks by visualization, determine type, size, length of snake, measure initial width between bite marks, time lapsed since bite occurred
- Initial Assessment/Resuscitation PRN: Assure airway/manage appropriately
- Keep patient at rest, NPO
- Immobilize area bitten (leaving wound exposed) <u>Do not place in ice or cold pack on bite site</u>
- RAPID TRANSPORT



- FNo bandage or dressing is recommended over bite unless it is bleeding profusely.
- FHave snake identified or brought to the hospital by qualified personnel other than your unit.
- FAbsolutely no ice or constrictive type bands.

NEAR DROWNING

- Initial Assessment with stabilization of neck and spine (prior to removal from the water)
 - Pulse Ox
 - Assure airway; 0₂ 10 to 15 lpm by NRBM/assist PRN
 - o Intubate if needed with C-spine control
- Remove wet cold garment/prevent hypothermia
- Connect to ECG monitor
- Monitor and follow Airway/Breathing/Circulation Protocols PRN
- IV NS

CONTACT MEDICAL CONTROL - Include length of time submerged and drowning particulars and the type of water i.e. clean or contaminated, salty or fresh: orders may include the following

Treat Dysrhythmia per appropriate Cardiac Dysrhythmia Protocol

HYPOTHERMIA



Resuscitation efforts should not be abandoned until core temperature approaches normal

HYPERTHERMIA



GENERAL OVERDOSE

Initial Assessment

- Pulse Ox
 - Assure airway; 0₂ 10 to 15 lpm by NRBM/assist PRN
 - Cardiac Monitor
- IV NS KVO
- Appropriate blood samples
- Narcan 2 mg IV
- D₅₀W 50 ml if comatose; otherwise administer dextrostix
- 100 mg Thiamine if suspect malnourished







Initial Assessment/Resuscitation:

- Pulse Ox
- Assure airway; 0₂ 10 to 15 lpm by NRBM/assist PRN or intubation if indicated
- Cardiac Monitor
- Obtain history
- Detailed Assessment
- Dextrostix



TRICYCLIC ANTIDEPRESSANT OVERDOSE



ANALGESIC PAIN MANAGEMENT





INTRODUCTION TO PEDIATRIC GUIDELINES

The Need for Standardized Protocols

Our emergency medical services system is founded on the principle of delegated practice. Medical oversight establishes a certain standard of emergency patient care, which is then carried out by pre-hospital providers in the field.

The term medical oversight encompasses both direct and indirect facets of medical control. Direct medical control is the on-line guidance provided by designated physicians to pre-hospital providers during emergency calls. Indirect medical control consists of training programs, patient care protocols, and quality assurance measures that are initiated by local, regional, state, and agency medical directors or advisory boards. Throughout this document, the term *Medical Control* represents all forms of medical oversight as applied by the state, region or agency. To make a delegated system work, medical direction must ensure that all pre-hospital providers are equipped to meet appropriate standards of patient care. This requires education and training, treatment protocols to guide rescuers' actions in the field, and support from qualified on-line medical control physicians as needed. The responsibilities of medical control include authorizing an accepted scope of practice for EMTs and Paramedics; verifying that pre-hospital providers have received the necessary training to render field care swiftly and skillfully; and developing and approving protocols that delineate the proper steps in patient management.

Protocols represent an important element in furthering the quality of patient care. While they cannot replace sound clinical judgement, they facilitate rapid and effective treatment. They serve to standardize management actions so that, pre-hospital providers will know how to proceed in a given patient presentation. They also provide an unambiguous gauge by which adherence to EMS practice standards may be measured.

Putting the Protocols to Use

EMS systems provide services under widely varying conditions. Current protocols therefore differ between agencies. The protocols developed and presented in this document provide a basis for medical direction to create or refine existing protocols to meet local, regional and state needs. In this manner, the protocols set forth a standardized approach to pediatric treatment that can be employed by a wide variety of EMS providers. The following legend has been established to differentiate between on-line medical control and off-line medical control:



Interventions that are considered standing orders, requiring no consultation with on-line medical control.



Interventions that are considered medical control options, to be carried out only after obtaining approval from an on-line physician.

Because of the highly individual determination, these protocols do not designate the aspects of practice for any specific EMS provider. In deciding which interventions should be on-line versus off-line medical direction, EMS providers and local medical direction should consider critical time factors. For certain lifesaving interventions, taking the time to consult an on-line medical control physician before initiating the action could have a detrimental effect on patient survival. Critical factors include:

- Any measure needed to establish or maintain airway patency, including advanced airway procedures
- Treatment for respiratory distress, failure or arrest
- > Defibrillation or cardioversion for cardiopulmonary failure or arrest
- Treatment for shock
- Treatment for prolonged seizures
- Treatment for anaphylaxis

Any patient requiring ALS procedures, Urgent or Emergent transport should result in early contact with Medical Control. Therefore notification from the scene, prior to transport is extremely important for infants and children.

PEDIATRIC APPARENT LIFE-THREATENING EVENT (ALTE)



- Frightening to the observer
- Consists of some combination of
 - ✓ Apnea
 - ✓ Skin color change (cyanosis, redness, pallor, plethora)
 - ✓ Marked change in muscle tone
 - ✓ Chocking or gagging not associated with feeding or a witnessed foreign body aspiration



Directly with Physician



PEDIATRIC AIRWAY OBSTRUCTION





November 2007



PEDIATRIC SUPRAVENTRICULAR TACHYCARDIA PROTOCOL

(Too Fast, Narrow Complex [QRS ≤0.08 Seconds])



PEDIATRIC VENTRICULAR TACHYCARDIA PROTOCOL

(Too Fast, Wide Complex [QRS >0.08 Seconds])







PEDIATRIC ALLERGIC REACTION/ANAPHYLAXIS




PEDIATRIC HYPERTHERMIA: HEAT EMERGENCIES





NOTE: Resuscitation efforts should continue until core temperature approaches normal.







PEDIATRIC SUBMERSION EVENT





PEDIATRIC TRAUMA: BLUNT AND PENETRATING INJURY



Head injury with any loss or alteration of consciousness Spinal injury with risk of paralysis or neurologic deficit Blunt chest trauma with contusion or tenderness, or with potential for hemo- or pneumothorax Blunt abdominal trauma with contusion, tenderness or distention De-gloving injury of extremity or laceration > 7 cm Penetrating wound involving joint and/or significant vascular injury Ejection from automobile Death in same passenger compartment Extrication time >20 minutes Falls >20 feet Rollover High speed auto crash: Initial speed >40 mph Major auto deformity >20 inches Intrusion into passenger compartment >12 inches Auto-pedestrian/auto-bicycle injury with significant impact >20 mph Pedestrian thrown or run over Motorcycle crash >20 mph or with separation of rider from bike YES NO Dress Wounds **CONTACT MEDICAL CONTROL/ RE-ASSESS CONTACT PEDIATRIC TRAUMA CENTER CONTACT MEDICAL** High Flow Oxygen, IV Access, Limited Fluid CONTROL Resuscitation **URGENT TRANSPORT**

PEDIATRIC TRAUMA: SUSPECTED CHILD ABUSE



NEWBORN RESUSCITATION





Safe Transportation of Pediatric Patients

The Georgia EMS community has struggled for years with how to best establish standards for the safe transportation of pediatric patients. Dr. Jeff Linzer, having repeatedly expressed his concern over how pediatric patients arrived at emergency departments, took the lead to establish some guidance for EMS providers in Georgia. Lacking any national standard or consensus on this issue did not make the task less challenging. After significant research the following standards are adopted for safe transportation of pediatric patients. Service directors and service medical directors should use this guideline when establishing local policy.

1. All pediatric patients should be safely and appropriately transported. Safe and appropriate transport never includes having the child held by another person who is riding or strapped to the gurney. No child or infant should ever be held in the parent, caregiver, or EMTs arms or lap during transport.

2. Available child restraint systems should be used for all pediatric patients. These systems should include those specifically produced for secure transport on an ambulance stretcher that includes an integrated five-point harness system. [Note: please see referenced article by Bull, Weber, Talty and Manary {page 4-6} for helpful recommendations and illustrations].

3. Children who are not patients should not routinely be transported in the ambulance. There may be extenuating circumstances that require such transport. In those cases the child should always be placed in an appropriate child restraint seat in the passenger are of the ambulance.

4. While manufacturers do not recommend using a child's own car seat for transportation post accident, such may be better than no restraint during transport. Providers should discuss with their medical director and legal staff what would present a reasonable and safe approach to this possibility.

More information may be found at the following sites:

Safe Ride News: an interesting review on pediatric transport with commentary about using a car seat that had already been involved in an accident. This review emphasizes not to use the "hold and go" method of transport. http://www.saferidenews.com/articles_srn/Related/Related.htm

Safe Transport of Children in Paramedic TRIPP (Teaching Resource for Instructors in Prehospital Pediatrics for Paramedics) from The Center for Pediatric Emergency Medicine. Top of page 5 and pages 6-7 detail safe pediatric transport. http://www.cpem.org/trippals/38TRANSP.PDF

Idaho EMSC Project: Use information from Dr Bull's paper as well as research from the Indiana University School of Medicine and the University of Michigan Medical School and Transportation Research Institute. http://www.healthandwelfare.idaho.gov/_Rainbow/Documents/medical/Ped_transport.pdf

The AAP's position paper on transport of children with special needs. http://www.tracheostomy.com/resources/articles/transporting/transporting.htm

New Jersey's 2005 ambulance equipment list includes "Federally Approved Child Restraint System" as a "critical" element. http://www.njsfac.org/forms/2005standards_checklist.pdf

Tennessee rules require ambulance to have an infant restraint seat (Rule 1200-12-1-.02, 4-h-6- iii) (page 5). http://www.state.tn.us/sos/rules/1200/1200-12/1200-12-01.pdf

Massachusetts EMS peds transport guide. http://www.mass.gov/dph/fch/emsc/emeremt.htm

The Province of Ontario's EMS regulations require an "infant restraint devise" on all ambulances (page 63). However they state that "Ferno Pedi-Mate currently is the only device which meets this standard." http://www.health.gov.on.ca/english/providers/pub/ambul/equipment/standard.pdf

Idaho EMS pediatric transport guide.

http://www.healthandwelfare.idaho.gov/_Rainbow/Documents/medical/Ped_transport.pdf

The EMSC poster http://www.miemss.org/EMSCwww/PDFs/EMSCDosDonts.pdf