

ADA

Hart County Transit will provide mobility device accommodation provided the device does not exceed the lift capabilities in length and width and the weight of the chair, when occupied, does not exceed the manufacturers specified weight limit.

The Bus Operator will assist individuals in safely boarding & exiting from the vehicles. The bus operator will also assist with proper securement of patrons with mobility devices. Individuals with mobility impairments who need special assistance in navigating to and from the vehicle should have a Personal Care Attendant (PCA) ride with them. When scheduler is notified, the PCA may ride for free.

Persons using respirators or portable oxygen are permitted on vehicles.

Service animals accompanying individuals with disabilities are permitted.

Reasonable Accommodation (modification of policies and practices)

Hart County Transit will make reasonable modifications to policies, practices, or procedures when the modifications are necessary to avoid discrimination on the basis of disability or to provide program accessibility to its services, subject to the limitations of Federal Regulations § 37.169(c)(1)–(3).

Individuals requesting modifications to Hart County Transit service shall contact the Americans with Disabilities Act (ADA) Facility Representative and describe what they need in order to use the service. Individuals requesting modifications are not required to use the term “reasonable modification” when making a request.